

THE IN-HOUSE TRAINING COMPANY

How to love your customers

Overview

Like most relationships, the ones we have with customers are easy when everything in the garden is rosy. However, the customers who are the hardest to please are an opportunity to increase loyalty in the business and can also be the most personally satisfying.

During **Candy's** one-hour session you will have the opportunity to:

- Improve awareness of the customer experience
- Understand why people may be demanding
- Explore techniques and key words to calm difficult situations

Any questions?

Please just give us a call on **01582 463463** – we're here to help!

Or visit www.theinhousetrainingcompany.com